



CAPE CHARLES, VA

Cowlick's Creamery Management & Serving Positions

We are a locally owned and run frozen custard shop that provides high quality product and serves happiness to our community with each scoop! We are a fun, fast-paced business that serves fresh frozen custard daily. We are a warm and inviting atmosphere that works together as a team.

We are looking for a **management position**, as well as a **serving position** (full time or part time). The **management position** will be the shift leader, responsible for making the frozen custard, and delegating duties to other team members. This person must be organized, have the ability to work in a fast-paced environment, and have the ability to work well with others. The **serving position** will be responsible for serving the customers, working the register, maintaining the stock of products (tops, cones, cups etc.) and maintaining cleanliness of the store. This person must be organized, have the ability to work in a fast-paced environment, and have the ability to work well with others.

We are team oriented work space. We share most responsibilities to ensure we are serving the customers the best product, in a happy and organized environment. **All team members** are responsible for;

- Maintaining a clean and organized work space
- Manage daily prep lists tasks appropriately with necessary time management to ensure tasks are completed
- Follow recipes as provided for consistent and accurate creations to company standards
- Monitor inventory levels and communicate replenishment needs to management
- Complete mid-shift and end of day check lists to company standards to maintain a clean work space

The **management position** will have additional responsibilities such as;

- Delegating daily tasks to team members
- Making the frozen custard flavors for the day
- Operating machinery properly
- Ensuring all daily check lists are completed by end-of-day

- Running end of day cash drawer

Requirements for both positions are:

- Basic math skills for handling transactions and measurements
- Ability to work in a fast-paced environment
- Knowledge of food safety and sanitation practices
- Strong attention to detail and ability to follow instructions
- Ability to stand for long periods of time and lift up to 25 pounds
- Flexibility to work early mornings, evenings, weekends, and holidays as needed. We are open 7 days a week during season and have 2 shifts a day, 11am-4:30pm & 4pm-10pm

IMPORTANT DATES: Memorial Day weekend (May 24th-27th), Fourth of July week (July 1st-7th), and Labor weekend (August 30th-September 2nd)

- Strong interpersonal and communication skills

Management position requires a ServSafe certification, we will provide the course if you are not yet certified.

If you are enthusiastic about frozen custard, and thrive in a customer- focused environment, we encourage you to apply for this exciting opportunity to join our team. Grow your career with us and be a part of delivering delicious moments to our valued customers every day!

Job Type: **Management** (full-time or part-time)

Salary: \$16 + cash & credit card tips

Restaurant type: Cowlick's Creamery, frozen custard shop

Shifts: Morning (11am-4pm) Mid-day(4pm-10pm)

Work Location: In-person, Cape Charles, VA

Job Type: **Server** (full-time or part-time)

Salary: \$13 + cash & credit card tips

Restaurant Type: Cowlick's Creamery, frozen custard shop

Shifts: Morning (11am-4pm) Mid-day (4pm-10pm)