



PARTICIPATING INSTITUTION

Special Note for Out of State Online Students (non-Virginia)

Complaints

ESCC has entered into a regional reciprocity agreement through NC-SARA to accept out-of-state students in our online programs and courses.

Eastern Shore's Student Complaint Policy is described in the catalogue. Please note, ESCC strives to provide the highest quality educational opportunities available. However, if a conflict should arise our efforts are meant to resolve grievances, complaints, and concerns in an expeditious, fair and amicable manner. Students should carefully follow the steps outlined in the Student Complaint Policy to ensure proper and timely resolutions of their complaint. Complaints must follow the college's customary resolution procedure prior to being referred to SCHEV.

Students may seek resolution through the Office of Civil Rights of the United States Department of Education ("OCR"). A complaint filed with OCR must be filed within 180 calendar days of the alleged discrimination. Or, if the college complaint procedure was utilized by the student, the OCR complaint must be filed within 60 calendar days from the date of the final decision, unless the time for filing is extended by the OCR for good cause shown. Information on how to proceed may be accessed on OCR's website.

NC- SARA: <https://nc-sara.org/>

ESCC Student Complaint Policy:

<http://catalog.es.vccs.edu/content.php?catoid=5&navoid=426&hl=complaint&returnto=search>

SCHEV: www.schev.edu

U. S Department of Education Office of Civil Rights:

<https://www2.ed.gov/about/offices/list/ocr/docs/howto.html?src=rt>

Professional Licensure

The following information is intended to publicly disclose any ESCC program, no matter the method of delivery, designed to meet educational requirements for specific professional licensure or certification that is required for employment or is marketed as such. The current list of impacted programs are noted below. ESCC has not yet determined that the programs noted meet licensing requirements for the states and U.S. territories other than Virginia.

- Nursing
- Early Childhood Education
- CDL
- Nurse Aide
- Welding

Prior to enrolling in a program at ESCC leading to external licensure or certification, it is recommended that a student contact the state board or agency of the program in the state they wish to practice for the most complete and up-to-date information pertaining to licensure and certification. In addition to educational requirements, an agency or board may require additional criteria be met for licensure.

Link to state licensing agency bodies, by program:

<https://www.careeronestop.org/ExploreCareers/Plan/licensed-occupations.aspx>