

The Navigator

SET A COURSE FOR SUCCESS **SPRING 2017**



**Chef Gary Sokaitis
Blarney Stone**

**New! Hospitality Certificate!
See p. 2**



757-789-7979 • ES.VCCS.EDU

**Eastern Shore Community College
Workforce Development Services**



Hospitality Readiness Program Starts in January

In partnership with the Blarney Stone Pub and Island House Restaurant, ESCC's WDS is proud to announce its new Hospitality Readiness program is set to begin on January 23, 2017. The Hospitality Readiness Certificate at Eastern Shore Community College is designed to prepare students with the knowledge and skill set to obtain entry level employment in the hospitality industry. The length of the program is twelve weeks. Students can gain four industry credentials by the completion of the program. This program will meet on Mondays and Wednesdays, 6:00 p.m. – 8:30 p.m. beginning Monday, January 23th and ending Wednesday, April 12th.

Each credentialing course lasts three weeks. Courses include topics on customer service, food safety and sanitation, server essentials, functions of the kitchen, and back of the restaurant operation. Courses will provide specific knowledge and skill sets leading to an industry-recognized and portable professional certification through the American Hotel & Lodging Association. Students could receive four credentials in as little as twelve weeks.

This certificate program will prepare students to leave the classroom and gain skillful employment. Supported by local Eastern Shore hospitality businesses, the curriculum will promote professionalism, confidence, positive work ethics, and the soft skills needed for long-term success in the hospitality industry.

“We are excited to be able to support this new effort,” said Terris Kennedy, Blarney Stone owner. “We hope getting more young people trained in the hospitality industry will mean that they can stay on the Shore in rewarding careers.”

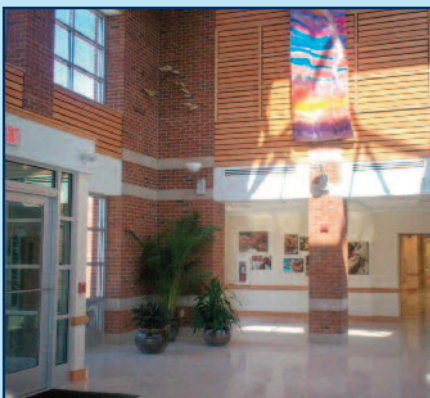
For more information on this program, contact WDS at 789-7979.



Chef Michael Kane, Island House

Facility Rentals at ESCC

Looking for an up-to-date venue to host your next business or social event? Our Workforce Development Center is perfect for any event. We offer spacious rooms, a warming kitchen, free parking, audio/visual equipment, and IT support. Call Kimberlee Ormsby at 789-5927 to schedule your event today.



Photos by Charles Killmon.



Spring 2017 Classes

Hospitality Readiness

The new Hospitality Readiness program is set to begin January 23, 2017. Workforce Development Services has partnered with the Island House Restaurant and the Blarney Stone Pub to offer students the chance to become certified in four major aspects of hospitality.

Achieving Excellence in Customer Service

M, W *Jan. 23 – Feb. 8* *6:00 pm-8:30 pm* *C. Handy, instructor* *\$170*

This course is designed to prepare students for the professional world of customer service. Students will obtain the skills needed to communicate professionalism, gain respect, enhance customer relationships and secure an overall competitive advantage through customer service excellence. Students will earn the nationally recognized credential of Certified Guest Services Professional upon successful completion of the course and certification examination.

Server Essentials

M, W *Mar. 6 – 22* *6:00 pm-8:30 pm* *T. Milliken, instructor* *\$170*

Great food is not enough to make an outstanding dining experience. That takes great service, too. This course will empower you to master the essentials of serving in a restaurant setting and delivering the superior service experience to your guests. In this course you will learn strategies to manage the demands of both the front of the house and behind the scenes. You will also analyze the advantages and disadvantages of delivering the ultimate dining experience and its impact on profit. Upon completion, students will earn a Certified Restaurant Server credential with successful completion of the exam.

Food Safety Training and Certification (ServSafe)

M,W *Feb. 13 – Mar. 1* *6:00 pm-8:30 pm* *L. Allison, instructor* *\$170*

This course introduces you to the principles needed to be successful in a rapidly-growing food service operation. This course is perfect for any food industry professional with roles in service, sanitation, production, quality, storage and maintenance. Prepare yourself to handle these risks with responsible food safety and sanitation training from a trusted and experienced source. Upon completion students will earn the ServSafe Certification with successful completion of exam.

Functions of the Kitchen

M,W *Mar. 27-Apr. 12* *6:00 pm-8:30 pm* *W. Taylor, instructor* *\$170*

This course introduces new and experienced back-of-the-house professionals to sufficiently perform back-of-the-house duties to enhance hospitality organizations. Students will identify behaviors for establishing successful working relationships in the kitchen, understanding challenges of working in a fast-paced, food service environment, while using communication as a tool to achieve forecasted goals in the kitchen/back-of-the-house. Upon completion, students will earn a Certified Kitchen Cook credential with successful completion of the exam.





Business Classes

Accounting for Small Businesses Using Quickbooks

T,Th Apr. 11-Apr. 27 5:30 pm-7:30 pm *K.Eichelberger, instructor* \$150

With this course you will learn to automatically download, categorize, and reconcile bank and credit card transactions; track your expenses; record expenses for tax time and create invoices using the Quickbooks accounting software program.



CDL Tractor Trailer Training

Partnering with CDS Tractor Trailer Training School, ESCC offers training for securing Class "A" CDL licenses. Call us at 789-7979 for 2017 schedule.

Hair Braiding and Weaving

M,W Feb. 1-March 15 9:00 am-1:00 pm *Ebony Brown, instructor* \$375

This is a 50-hour non-credit course. In 2004 the Commonwealth of Virginia granted hair braiders the ability to earn a license under a 170-hour program. This relieved aspiring hair braiders of the 1,500-hour cosmetology program, while providing the necessary skills to become professional hair braiders and natural hair care providers. All materials required for the course are included in the tuition and become the property of the student when the course has been completed. Ask about possible tuition assistance.

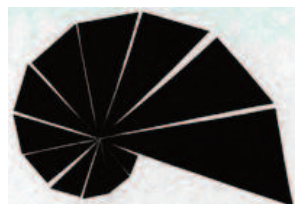
MS Access

T,Th March 14-March 30 5:30 pm-7:30 pm *K. Eichelberger, instructor* \$150

In this course you will be introduced to Microsoft Access, an easy-to-use tool for quickly creating browser-based database applications that help you run your business. Your data is automatically stored in SQL database, so it is more secure than ever. You can also share your applications with colleagues.



Science and Philosophy Seminar



The Science and Philosophy Seminar meets most Fridays during the academic year on the ESCC campus. The Science and Philosophy Seminar is rigorously informal. There are no by-laws, no elected officers, no membership fees, no initiation rituals, and no secret handshakes. The sole requirement for membership in the Seminar is to host a presentation by an outside expert. Regular meetings are held on Fridays at 12:30 p.m. October through May. Most often presentations run about one hour in length and are followed by open

informal discussions. Examples of subjects which have been presented are: "Zika- Fact or Fiction", "Island on the Rift: Geology, Culture, and Biology of Iceland", "Universe, Earth, and Religion", and "Osteoporosis: What to Treat and What Not to Treat?"

Check the Science and Philosophy website at www.sciphi.org for more information.





Mental Health First Aid Training

Fridays once monthly – Jan-June 8:00 am-5:00 pm

K. Bulin, instructor

Free

A nationally recognized training program, the course is designed much like medical first aide instruction. Those who successfully complete the training will receive a certificate as a Mental Health First Aider. This training will help you more effectively respond to mental illness and Behavioral health issues. CEU's will be awarded by Eastern Shore Community College. Attendance for the full day is required to receive the certification. Breakfast and lunch provided. Call 789-7979 to register.

Academy for Lifetime Learning community courses

The Academy for Lifetime Learning (ALL) of the Eastern Shore of Virginia is a volunteer non-profit organization. ALL's knowledge resources are the members themselves. These are professionals and amateurs who for the most part have retired from their respective professional activities and are willing to share their knowledge and current hobbies with others. The venue for most classes is the Eastern Shore Community College (ESCC). Some classes may be conducted at outdoor locations or other facilities. There is a wide variety of classes the ALL has to offer each semester. A few classes to be offered in the Spring 2017 semester are: Short Story Book Club, Current Events Discussions, Kayaking Day Trip, Basics of Flower Arranging, Travel Talks, Photography, Know the Shore (behind the scenes visits to local businesses), and Conversational Spanish.

Go to the ALL website at www.allesva.org for further information.

Workforce Development Services Launches the New Pharmacy Technician Program

In January, ESCC will be offering an approved state certified pharmacy technician program designed to prepare individuals for positions as entry-level pharmacy technicians. Pharmacy technicians may be employed in hospital, retail, community, or other institutional pharmacies. This program is designed to prepare students to take the Virginia State Board of Pharmacy exam. Upon passing the exam, students will be certified pharmacy technicians.

Currently, the January class has reached its enrollment maximum. Please contact Workforce Development Services at 757-789-7979 for information on the next class.



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Adult Ed Spring 17

Pearson Vue Testing Center

Eastern Shore Community College's Pearson Vue Testing Center (PVTC) continues to help residents of the Eastern Shore earn credentials by offering over 100 industry-recognized exams. The most popular are the 2014 GED Test, the Virginia Communication and Literacy Assessment (VCLA), CompTia exams and the American College of Sports Medicine (ACSM) exams. The PVTC is open a minimum of two Fridays each month and two evenings each month. For more information, contact Amy Shockley at 757-789-1793.



Adult Education Center Spring Schedule

College and Career Readiness Classes – 757-789-1794			
Mon. - Fri.	9:00 am – noon	ESCC, Room A51	29300 Lankford Hwy, Melfa
Mon. & Thurs.	1:00 – 4:00 pm	ESCC, Room A51	29300 Lankford Hwy, Melfa
Tues. & Wed.	1:00 – 4:00 pm	ESCC, Room A51	29300 Lankford Hwy, Melfa
Tues. & Thurs.	6:00 – 8:30 pm	ESCC, Room A51	29300 Lankford Hwy, Melfa
Mon. & Wed.	6:00 – 9:00 pm	Arcadia High School	8210 Lankford Hwy, Oak Hall
Tues. & Thurs.	6:00 – 8:30 pm	Metompinkin Elementary School	24501 Parksley Rd., Parksley
Tues. & Thurs.	6:00 – 8:30 pm	Accawmacke Elementary	26230 Drummondtown Rd., Accomac
Tues. & Thurs.	6:00 – 8:30 pm	ESAAA/CAA Hare Valley	5432 Bayside Rd., Exmore
Mon. & Thurs.	9:00 am – noon	Eastville Social Services	5265 The Hornes, Eastville
Tues. & Thurs.	6:00 – 8:30 pm	Kiptopeke Elementary School	24023 Fairview Rd., Cape Charles
Virginia Placement Test Preparation Class – 757-789-1794			
Mon. & Thurs.	1pm – 4 pm	ESCC, Room A51	29300 Lankford Hwy, Melfa
Tues. & Thurs.	4:30 – 6 pm	ESCC, Room A51	29300 Lankford Hwy, Melfa
Integrated English Language Civics Class – 757-789-1794			
Mon. – Thurs.	10:00 – 12:30 pm	ESCC Room B77	29300 Lankford Hwy, Melfa
Mon. & Wed.	6:00 – 8:30 pm	ESCC Room A51	29300 Lankford Hwy, Melfa
Tues. & Thurs.	6:30 – 8:30 pm	Arcadia High School	8210 Lankford Hwy, Oak Hall
Mon., Wed., & Thurs.	10:00 - noon	Living Word Church Parksley	18154 Lankford Hwy, Parksley
Tues. & Thurs.	6:00 – 8:30 pm	Metompinkin Elementary School	24501 Parksley Rd., Parksley
Tues. & Thurs.	6:00 – 8:30 pm	Accawmacke Elementary	26230 Drummondtown Rd., Accomac
Tues. & Thurs.	9:00 – 11:00 am	Drummondtown Church Accomac	23474 Front St., Accomac
Tues. & Thurs.	6:00 – 8:30 pm	ESAAA/CAA Hare Valley	5432 Bayside Rd., Exmore
Tues. & Thurs.	6:00 – 8:30 pm	Kiptopeke Elementary School	24023 Fairview Rd., Cape Charles

**College and Career Readiness Classes (formerly known as GED® classes)
and English Language classes are held all over
the Eastern Shore of Virginia for your convenience.**

Open enrollment all year long.

Classes cost \$30 a year.

Virginia Placement Test Preparation Class is FREE.

Call 789-1794 for more information.





Wescott-Williams Proud of GED

After everyone else in Maggie Wescott-Williams' immediate family earned their education, she decided it was her turn. It filled a void.

"I always felt left out," she said. "When I came back to the Shore after being away for 20 years and would meet new people I was asked, 'What year did you graduate?' That question always made me uncomfortable because I did not finish high school. And I always felt bad that I wasn't in the yearbook."

Along the way, she helped her daughter through high school and successfully encouraged her grandson to get his General Educational Development diploma, commonly called a GED.

But her own education nagged at her. She'd unsuccessfully tried before to complete the GED requirements, but life always intervened. She started Eastern Shore Community College's College and Career Readiness class (formerly GED class) in September 2015 and earned her GED in June 2016. She knew the first step was the GED so she could further her education to be successful. Only her husband knew she was working on her GED.

When it was time for GED graduation, she asked her sisters and daughter if they could support her on something. They agreed and asked where and when. Little did they know that they would see Wescott-Williams walk across the stage to claim her high school equivalency diploma.

In August 2016, Wescott-Williams began classes at Eastern Shore Community College working towards her Associate's Degree in Management. She said the transition to college has been a challenge and she's relearning how to be a good student. She's always been an avid reader, but has been fearful of math. With the help of her GED instructor Peggy Tilghman, Wescott-Williams is beginning to enjoy math.

"Mrs. Tilghman uplifted me and made me believe I could do it," said Williams.

Wescott-Williams has the support of her family and is influencing other family members to get their GED's. The void she once had has been filled.



Maggie Wescott-Williams

Introducing Lawren Bryce Slate, Pharmacy Technician Instructor



Lawren Bryce Slate

WDS is proud to welcome new instructor, Lawren Bryce Slate, who will be teaching our Pharmacy Technician program. Slate currently works as a staff pharmacist at Peninsula Regional Medical Center in Salisbury. A native of the Eastern Shore, Slate decided to become a pharmacist after a career day in high school. She did her undergraduate work at Christopher Newport University, ESCC, and the University of Delaware. She earned her doctorate of pharmacy at the University of Maryland-Eastern Shore. She is excited about having this opportunity.

"I love what I do," said Slate. "I like engaging with people and providing community health services in my role as pharmacist. I look forward to helping train others."

Regional Job Fair

9:00 – 1:00 • Wednesday, April 5
 Workforce Development Center – ESCC
 Call 757-789-1797 for more information.



Co-sponsored by:



Eastern Shore Community College does not discriminate on the basis of race, color, national origin, sex, disability, or age in its programs and activities. The following person has been designated to handle inquiries regarding the non-discrimination policies: Janet Justis, Dean of Learning Resources, ESCC, 29300 Lankford Hwy., Melfa, VA 23410, (757) 789-1723.

