

LIBRARY/LEARNING RESOURCES CENTER

GENERAL INFORMATION

The Library/Learning Resources Center (LRC) serves educational and informational needs, strengthens instruction, and promotes research for students and faculty of ESCC. Providing a variety of resources, services, equipment and facilities, the LRC supports the college's mission, academic and training programs, professional development of faculty and staff, and workforce development. Guided by LRC Mission and Vision Statements, which were revised in 2006, the LRC also supports distance education and general interests.

Mission: In support of the mission of the college, the Eastern Shore Community College Learning Resources Center will be a dynamic teaching library for students, faculty and staff through active participation in the academic and workforce development programs. In addition, community members will be encouraged to use the resources for educational, informational and recreational activities.

Vision: The Eastern Shore Community College Learning Resources Center will be an integral and vital part of the educational process of the college by supporting, enhancing and supplementing student learning. This will be accomplished wherever programs or courses are located and however they are delivered, by making available a variety of information and related services to students, faculty, staff and, when appropriate, to the public.

RESEARCH TOOLS AND RESOURCES

The fully-automated LRC houses approximately 25,000 printed books and periodicals as well as a collection of DVDs, videocassettes, CDs, and other media; it also provides access to an extensive collection of electronic resources including e-books, databases, full-text journals, newspapers, pamphlets, government documents and other reference tools. Many of these tools are made available through cooperative VCCS projects and the Virtual Library of Virginia (VIVA), a consortium of 39 state-assisted Virginia colleges and universities, 33 independent, private, nonprofit Virginia colleges and universities, and the Library of Virginia.

Consortia and other agreements enable students, faculty, and staff to visit and borrow materials from two Maryland university libraries (Salisbury University Blackwell Library and University of Maryland – Eastern Shore Frederick Douglass Library) and from the 18-member academic libraries of the Virginia Tidewater Consortium. Membership in the SOLINET/OCLC interlibrary loan network provides ESCC students and researchers access to the resources of the Library of Virginia, as well as college, university, and public libraries worldwide.

Students may use any workstations on campus to search the variety of online resources, and there is no charge for computer printing. Remote access from home or other locations to ESCC online resources is also available to all students, faculty and staff. Patrons are encouraged to begin their research by selecting **Library** on the ESCC Web site, www.es.vccs.edu. Everyone is expected to abide by ESCC/VCCS Computer Ethics Guidelines.

Reference assistance in the use of equipment and locating information is readily available in the LRC. For distance education students and those who are researching from home or from other off-campus locations, help is available by phone and through the library Web page in the form of virtual reference, reference messenger and email. Also, all handouts and brochures are available online.

LIBRARY FACILITIES AND SERVICES

In addition to providing a quiet, comfortable place for reading, study and research, the LRC provides public computers for information retrieval, email, and word processing. The library also supports a wireless environment.

Instructional technology services support classroom instruction, student projects and presentations, and community services. Equipment for the use of media is also available to patrons in the library or for checkout.

The LRC staff is committed to teaching students the lifelong learning information literacy skills that have become essential in today's world. Online tutorials, printed and online handouts, brochures and exercises, formal tours and specialized information literacy instruction sessions are provided. The LRC staff always considers individualized instruction to be the strength of the college's information literacy program. Ongoing evaluations of services and facilities, as well as research tools and other resources, provide an avenue for measuring effectiveness and initiating change.

For library privileges, current students are registered automatically. To check out books, media and other circulating materials, students key in their own ESCC IDs or email addresses. Library cards are not issued. Students also may sign into **LINC**, the online catalog, using the same usernames and passwords they use for Blackboard/Email/ESCCconnect. This allows them to view individual library accounts and to renew and place holds on items. Students also will be prompted to log in with their Blackboard/Email/ESCCconnect usernames and passwords for remote access to databases. For on-campus access to online databases, the World Wide Web and other Internet services, students log into library or lab computers with their college network accounts.

DISTANCE LEARNING SERVICES AND RESOURCES

The LRC supports distance learning activities such as dual enrollment, online and interactive video courses, wherever they are located and however they are delivered. All students have access to the following resources and services which are especially supportive of distance learning:

- **Remote access** – to e-books, databases and full-text periodicals
- **Media resources** – on-campus use, checked out, or mailed
- **Virtual reference** – “Ask a Librarian,” extended evening and Sunday hours when LRC is closed
- **Reference assistance** - from ESCC by phone, instant message, email, online chat
- **Information literacy instruction** – online help and database tutorials, interactive information literacy modules, handouts, brochures, and exercises
- **Interlibrary loans** – may request by phone or online, for pick up, mail or electronic delivery
- **Virtual Library of Virginia (VIVA)** - Commonwealth consortium of 72 educational and research institutions with shared access to electronic information resources
- **Reciprocal visitation/borrowing privileges** – with the following Virginia and Maryland academic libraries:

Virginia Tidewater Consortium Libraries

Christopher Newport University
College of William and Mary
Eastern Shore Community College
Eastern Virginia Medical School
Hampton Roads Center (University of Virginia & Virginia Polytechnic Institute and State University)
Hampton University
Jefferson Lab
Joint Forces Staff College
Norfolk State University
Old Dominion University
Paul D. Camp Community College
Regent University
Thomas Nelson Community College
Tidewater Community College
Virginia Wesleyan College

Maryland University Libraries

Salisbury University
University of Maryland – Eastern Shore

LIBRARY FEES

The library does not charge fines for overdue materials. If a student has overdue materials, two reminders are issued. After those notices are sent, students will be billed for a default replacement cost, which is \$50 per item. Patrons may replace any items that are available, pending approval of the Dean of Learning Resources. Processing fees are not assessed.

Additional items may not be checked out by anyone owing fees or having overdue material. Bills not paid promptly will be forwarded to the Virginia Set-Off Debt Program for deduction from state income tax returns. With financial obligations noted on students' records, they will neither be issued degrees, diplomas, certificates or transcripts nor be permitted to register for classes.

LIBRARY HOURS AND ADDITIONAL INFORMATION

The LRC is open from 8:00 am to 8:00 pm, Monday through Thursday, and from 8:00 am to 4:30 pm on Fridays during the fall and spring semesters. For summer session, interim period or holiday hours or **for additional information, please call 757.789.1721, send instant message to ESCCRefDesk, or email LRC@vccs.edu**.